

MHHSP – Business Process – Version History PROGRAMME NHHSP-BPM002- Change of Service Provider – Metering MHHSP – Business Process – Version History

| Service | | | |
|---------|---|---------------------|------------|
| Version | Description | Author | Date |
| 0.01 | First draft based on AWG Consultation Documentation | MHHS Programme | 23/09/2021 |
| 0.02 | Updates following Design Team Reviews | MHHS Programme | 04/11/2021 |
| 0.04 | Further Revisions following Design Team Review | MHHS Design Team | 02/03/2022 |
| 0.05 | Ready for WG Review | MHHS Design Team | 07/03/22 |
| 0.07 | Published to WG2 | MHHS Design Team | 13/03/22 |
| 0.08 | Updated following feedback in WG 2 | MHHS Design Team | 22/03/22 |
| 1.00 | Issued for BPWRG Review | MHHS Design Team | 31/03/22 |
| 2.00 | Issued for BPWRG Review / DAG Review | MHHS Design Team | 11/05/22 |
| 3.00 | Issued for T4 Review | MHHS Design Team | 05/08/22 |
| 3.5 | Issued for Industry Review | MHHS Design Team | 14/10/22 |
| 4.0 | Baselined DAG Approval | MHHS Design Team | 31/10/22 |
| 4.5 | issued for M5 Work Off Plan assurance review | MHHS Design Team | 16/12/22 |
| 4.6 | Issued for M5 Work Off Plan Approval | MHHS Design Team | 20/01/23 |
| 4.7 | Updated with BPRWG feedback | MHHS Design Team | 31/01/23 |
| 5.0 | DAG Baseline | MHHS Design Team | 16/02/2023 |
| 5.1 | MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31 | MHHS Design Team | 03/04/2023 |
| 5.2 | MHHS-DIN-100, MHHS-DIN-369, MHHS-DIN-338 | MHHS Design Team | 20/06/2023 |
| 5.3 | MHHS-DIN-605, MHHS-DIN-630 | MHHS Design Team | 27/09/2023 |
| | 1 | 1 | |

MHHSP – Business Process - Key

| Item | Description | |
|--------------|---|--|
| | Process | |
| Step 00 Text | Task | |
| x | Decision gateway | |
| + | Initiate multiple steps | |
| + | Collapsed sub-process | |
| | Message | |
| | Start BPM | |
| | End BPM | |
| → | Sequence flow – Black = Process Step / Blue = DIP Output | |
| 0 | Message flow - Orange = 3 rd Party / Red = TBD | |

Business Process Description
This BPM diagram describes the 'Change of Metering Service'
Business Process. For a detailed description of each step in
the BPM, please refer to the accompanying Business Process
Descriptions [BPD] document for this Business Process.

Actors
Supplier (Prospective/Incumbent)
Registration Service
Data Integration Platform
New Metering Service (MSS, MSA, UMSO)
Old Metering Service (MSS, MSA, UMSO)
New/Existing Data Service (SDS, ADS, UMSDS)
Supplier (Outgoing)
LDSO

MHHS Interfaces

MHHS-IF-031 Supplier Service Appointment Request

MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request

MHHS-IF-033 Registration Service Request for Service Appointment

MHHS-IF-034 Service Provider Response to Appointment Request

MHHS-IF-035 Registration Service Appointment Status Notification

Publication List
PUB-031 Supplier Service Appointment Request
PUB-032 Reg. Serv. Response to Supplier Service App Request
PUB-033 Registration Service Request for Service Appointment
PUB-034 Service Provider Response to Appointment Request
PUB-035 Registration Service Appointment Status Notification
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info
PUB-037 Registration Service Notification of Service De-Appointment
PUB-038 Customer Direct Contract Advisory
PUB-039 Customer Direct Contract Advisory Response

BPM included as part of the process

MHSS-BP003-Change of Service – Data Service

MHHS-BP003A-CSS/DCC Update

BPM Entry
MHHS-BP001-Change of Supply
MHHS-BP007-Disconnection
MHHS-BP011-Change of Market Segment

Exit BPM
MHHS-BP004-Data Collection

